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January 7, 2022

Dear Residents, Clients and Families:

On January 6, 2022 a member of our team tested positive for COVID-19. We immediately reported the case to our local health officials and initiated safety precautions.

The team member is now quarantining at home, following Chippewa County Department of Public Health guidelines. Any residents or clients that may have had contact with this individual are being tested.

While it is safer (and recommended) for visitors to avoid entering our facility after a positive case has been identified, guidelines require that visitation must still be allowed. Anyone from outside the facility, who chooses to visit, should be aware of the potential risk of exposure, and must adhere to all core principles of infection prevention during visitation. Those who choose to visit, should wear a face covering at all times - regardless of vaccination status. Visits should ideally be brief and limited to a resident's individual room. Alternative communication and visitation methods are available. If you are interested in taking advantage of these, contact our Life Enrichment department.

With rates of COVID-19 transmission rising in our county and state, we recognize the possibility of a visitor unknowingly bringing the virus (or other illness) into our facility. Testing is the best way to guard against this happening. Our staff are regularly tested. We are now asking that visitors consider being tested (2-to-3 days prior) to coming to the facility as well. The Centers for Medicare and Medicaid Services (CMS) strongly encourages all visitors to become vaccinated. If you would like more information about vaccination, please don't hesitate to reach out.

Thank you for your understanding and patience during these uncertain times. Please know we remain committed to the health and safety of all we serve.

Sincerely,

Courtney Mudrick, RN, WCC
Assistant Director of Nursing