



VISITATION GUIDELINES

Please follow these guidelines while on campus. If you have any questions, please feel free to call the Life Enrichment team at (715) 723.4437.

Chippewa Manor promotes safety, dignity, and overall quality of life for residents by providing a safe environment to visit with family and friends. We will put into place preventative measures to reduce the chances of introduction of COVID-19 into the setting while mitigating the unintentional consequences of social isolation from family. We will welcome visitors for all residents (vaccinated and unvaccinated) at Chippewa Manor Nursing and Rehab so long as at least 70% of facility residents and clients have been fully vaccinated and there is no current evidence of internal spread of COVID-19. County positivity rates do not affect the ability to allow visitation if at least 70% of residents are fully vaccinated.

The following are circumstances in which we will restrict or structure some visits:

- When a resident is either suspected or confirmed to have COVID-19 and is in isolation precautions; this includes patients who are newly admitted from the hospital and need to be put in 14-days of isolation precautions, per current state/federal regulation. Those newly admitted patients will be provided with regular virtual visitation options until precautions can be discontinued. On a case by case basis, other “compassionate care” and end-of-life exceptions can be made for patients newly admitted.
- When a resident is symptomatic for COVID-19 and is in isolation precautions until test results return
- When the facility identifies a new outbreak of COVID-19, until at least one round of testing is complete and demonstrates that the outbreak is contained.
- When the facility identifies a new outbreak of COVID-19 and determines that it is not contained

During all visits, the following core principals of COVID-19 infection prevention will be adhered to:

- Screening of all who enter the facility for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms), and denial of entry of those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor’s vaccination status).
- Both Visitor and Resident must complete appropriate hand hygiene before and after the visit. (use of alcohol-based hand rub is preferred)
- Both Visitor and Resident must use a well-fitting face covering for the entire visit, even if social distancing appropriately. Visitors and residents will be provided a facemask by the facility.
- Physical distancing of at least 6 feet between persons.
- **Visitation may take place without masking and without social distancing under the following circumstances:**
 - o *Both the resident and the visitor(s) are fully vaccinated.*
 - o *The resident and visitor(s) are alone in the resident’s room or a designated visiting space where no one else is present.*
 - o *The visitor must mask and social distance from all other residents, staff, and visitors while in the facility.*
 - o *If a resident or any of the resident’s visitors are not fully vaccinated, or if other residents, staff, or visitor groups are present, masking and social distancing should be maintained throughout the visit.*
- Instructional signage in facility and proper visitor education on COVID19 signs and symptoms, visitor expectations and cough etiquette.
- Cleaning and disinfecting of high frequency touched surfaces in the facility often, and designated visitation areas after each visit.
- Appropriate staff use of Personal Protective Equipment (PPE).
- Effective cohorting of residents (e.g., separate areas dedicated to COVID-19 care)
- Resident and staff testing conducted as required at 42 CFR § 483.80(h) (see QSO20- 38-NH)

PROCEDURE:

- Because we must screen and educate all visitors upon entrance, we ask that all visitors schedule visits in advance by calling The Chippewa Manor Nursing and Rehab Life Enrichment Department 715-723-4437
- “walk-in” visitors will be accommodated according to this policy.
- Although we will not deny visitation to any unvaccinated visitors, we will be inquiring of all visitors of their vaccination status, for purposes of application of other guidelines, some of which are described below.
- Children who are able to comply with using well-fitting face coverings will be allowed to visit, but there must be one adult present per child to ensure proper supervision and prevent any breach of distancing or masking protocol. Children who are unable to comply with use of well-fitting face coverings will not be able to visit at this time indoors. Outdoor visits with children who are unable to properly mask will be allowed. Children will be subject to symptom screening as well, and any symptom, such as a runny nose, will result in that child being unable to visit.
- All visitors ages 16 and over will be provided with a Visitor Agreement. This agreement must be reviewed and signed (one time only) to acknowledge that the visitor understands and will follow these requirements. Children under the age of 16 will be held accountable to these visitation requirements by their accompanying adult.
- All indoor visits will take place in resident/client rooms. Visitors should go directly to the room of the person they are visiting, and not stop in any other area along the way. The same direct route policy applies to when visitors leave the facility. We need to limit any unnecessary travel throughout our facilities by visitors at this time. Visitors who are unsure of how to get to the person’s room will be escorted there by staff. Visitors will need to sign out when they leave as well, so they will need to come back through the entrance they came in.
- To ensure physical distancing in our resident/client rooms, regular visitation will be limited to 3 people in a room at any given time. Exceptions to this guideline can be made for purposes of end-of-life visitation, subject to visitor vaccination status.
- No more than four residents per wing can host visitors at the same time.
- As the weather allows, we will encourage visitors to gather in our outdoor patio area, and there will be no restriction on how many people can visit at a time outdoors, so long as physical distancing can be maintained. Use of well-fitting face coverings will be required on all campus grounds, including outdoors.
- We will not currently accommodate visits to meals or activities.
- Compassionate visits and end-of-life visits will continue as they are normally, which allow for visitation in meal areas if necessary, during non-normal visiting hours, etc. Our social work team will continue to coordinate these special visits as necessary.
- Our restrooms will continue to be closed to unvaccinated visitors
- Visitors will be encouraged to use any of our hand sanitizer stations/bottles during their visit, but are also encouraged to bring their own hand sanitizer for use immediately having any physical contact with any of our residents/clients, just in case there is not another facility bottle/station readily available.
- We strongly encourage that all visitors limit their time here to one hour or less, so that we can accommodate everyone who wants to come and manage the flow of people in and out.
- Pets are welcome to accompany visitors, so long as they are up to date on all vaccination, leashed/restrained, potty-trained, and friendly to others.
- Essential vendors/delivery personnel will be allowed entrance subject to all of the same guidelines set forth for resident/clients visitors.
- Anyone entering our facilities must notify us if they develop symptoms of COVID-19 within 14 days of visiting us/our residents/clients.