

October 26, 2022



Campus Phone: (715) 723-4437 • Campus Email: chippewa.manor@chippewamanor.com

Dear Residents, Clients and Families:

In our effort to maintain safe environments for all at Chippewa Manor Nursing and Rehab, our ongoing testing has resulted in the identification of a positive COVID-19 case in one of our staff members. We are in communication with state and local health officials to review this case and our response.

COVID-19 is still a very real and present challenge. This case reminds us that we must still be diligent in our mitigation efforts. Although masking and other safety measures have ended in other settings, health care regulations remain in place for these practices here. We are working hard to keep everyone safe, and we appreciate your understanding as you follow our safety protocols. If you have any questions, please contact me at 715-723-4437.

While it is safer (and recommended) for visitors to avoid entering our facility after a positive case has been identified, guidelines require that visitation must still be allowed. Anyone from outside the facility, who chooses to visit, should be aware of the potential risk of exposure, and must adhere to all core principles of infection prevention during visitation. Those who choose to visit, should wear a face covering at all times - regardless of vaccination status. Visits should ideally be brief and limited to a resident's individual room. Alternative communication and visitation methods are available. If you are interested in taking advantage of these, contact our Life Enrichment department.

We recognize the possibility of a visitor unknowingly bringing the virus (or other illness) into our facility. Testing is the best way to guard against this happening. Our staff are regularly tested. We are now asking that visitors consider being tested (2-to-3 days prior) to coming to the facility as well. The Centers for Medicare and Medicaid Services (CMS) strongly encourages all visitors to become vaccinated. If you would like more information about vaccination, please do not hesitate to reach out.

Sincerely,

A handwritten signature in black ink, appearing to read "Jill Gengler".

Jill Gengler, NHA
Administrator