

November 21, 2022



Campus Phone: (715) 723-4437 • Campus Email: [chippewa.manor@chippewamanor.com](mailto:chippewa.manor@chippewamanor.com)

Dear Residents, Clients and Families:

Our efforts to maintain safe environments for all at Chippewa Manor Nursing and Rehab involves ongoing testing for COVID-19. Recent testing identified a positive case in one of our staff members. As part of our safety protocols, we are in communication with state and local health officials to review this case and our response.

COVID-19 community transmission rates remain high. With school back in session and colder temperatures taking folks inside to gather, it is likely cases will continue to be identified and rates will remain elevated. Although the vaccine is a great protection against serious illness and hospitalization, infection with the virus can and does occur. Since our population at Chippewa Manor is among the most vulnerable, we must still be diligent in our mitigation efforts.

Chippewa Manor has ended the practice of actively screening all visitors and guests in accordance with updated guidance from state and local health officials. However, it remains of the highest importance that all visitors report any symptoms of the flu or COVID-19 along with any exposures to the virus after visiting. Masking is still required in all areas of the facility. We are working hard to keep everyone safe, and we appreciate your understanding as you follow our safety protocols. If you have any questions, please contact me at 715-723-4437.

While it is safer (and recommended) for visitors to avoid entering our facility after a positive case has been identified, those who choose to visit, should wear a face covering at all times - regardless of vaccination status. Anyone from outside the facility, who chooses to visit, should be aware of the potential risk of exposure, and must adhere to all core principles of infection prevention. Visits should ideally be brief and limited to a resident's individual room. Alternative communication and visitation methods are available. If you are interested in taking advantage of these, contact our Life Enrichment department.

Vaccination is a greatest tool in providing a safe environment for our residents. The Centers for Medicare and Medicaid Services (CMS) strongly encourages all visitors to become vaccinated. If you would like more information about vaccination, please do not hesitate to reach out.

Sincerely,

A handwritten signature in cursive script that reads "Jill Gengler".

Jill Gengler, NHA  
Administrator