

November 1, 2023

Campus Phone: (715) 723-4437 • Campus Email: chippewa.manor@chippewamanor.com

Dear Residents, Clients, and Families:

One of our staff members has tested positive for COVID-19. We will continue to follow the direction of the Chippewa Falls County Department of Public Health and the CDC.

Although the vaccine offers great protection against serious illness and hospitalization, infection can and does occur. The Chippewa County COVID-19 hospitalization rate is on the rise and since our population at Chippewa Manor is among the most vulnerable, we must be diligent in our mitigation efforts.

It is extremely important that all visitors report any symptoms of the flu or COVID-19 along with any exposures before and after spending time at Chippewa Manor. If you have any questions or would like assistance obtaining a COVID test, please contact me at 715-723-4437.

While it is safer (and recommended) for visitors to avoid entering our facility after a positive case has been identified, those who choose to visit should be aware of the potential risk of exposure and must adhere to all core principles of infection prevention. Visits should ideally be brief and limited to a resident's individual room. Alternative communication and visitation methods are available. IF you are interested intaking advantage of these, contact our Life Enrichment department.

Vaccination is the greatest tool in providing a safe environment for our residents. The Centers for Medicare and Medicaid Services (CMS) strongly recommends all visitors to become vaccinated. If you would like more information about vaccination, please do not hesitate to reach out.

Sincerely,

Jill Gengler, NH Administrator